Unlock order

Note:

• Only orders with status "Locked" can be unlocked.

To unlock an order, click the checkbox(es) next to the order you want then click a, or view the order details then click as shown in the below example:

Order	Order Lines	Rejected Order Lines	Files	Notifications			
1-1-1520	61 Active				a 1	ī :	c C
Id				Order Reference			
4				1-1-152061			
Order Type	ld			Order Type			
1				QA Order type 1 updated			
Seller Id				Customer Reference			
2							
Customer	Name			Customer Code			
Customer A				11111			
Location Io	ł			Location Name			
1				Bulk Shop 01			
Location C	ode			Price Group Name			
SHOP01				WSP AED			
Currency C	Code			Order Process Status			Ċ

You can also select "Unlock Order" from the Actions menu next to the order you want, the order processing status changes to "Approved". If you want to update the order, you need to reopen it as mentioned in "<u>Reopen order</u>" then submit it again.