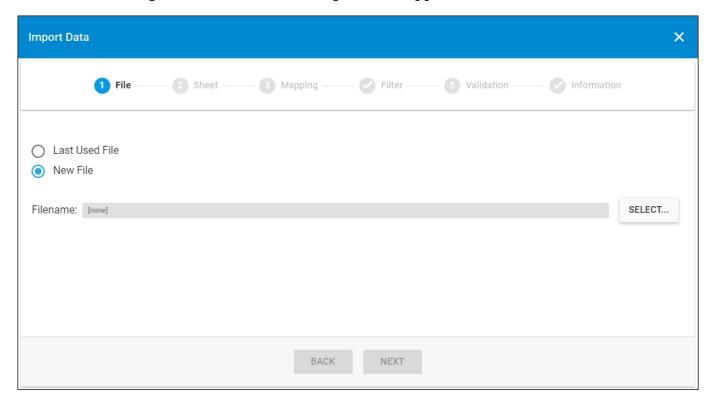
## **Import Favorites**

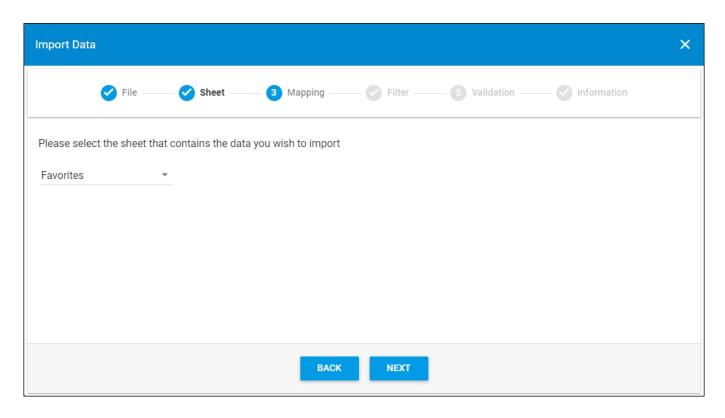
Through this process, you can define favorite articles for a customer.

To import a file with favorites, make sure to have the articles listed in an Excel sheet with the following columns: Article Number, Notes (optional), and Tags. To import a file with favorites, follow these steps:

1. Click the **Import** button, the following window appears:

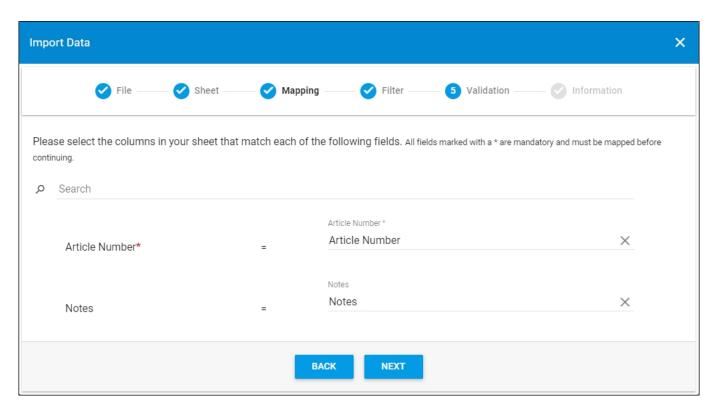


- 2. Click **Select** to browse for the file you want to import,
- 3. Select the file then click **Open**, the name of the file you selected appears in its field, click **Next**, the following window appears:

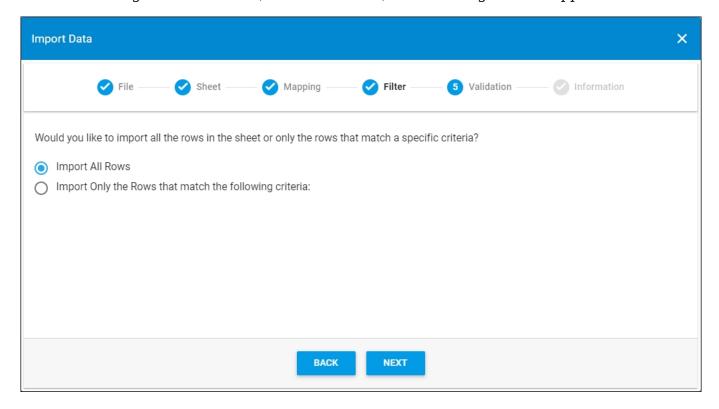


You can click Back to return to the previous window.

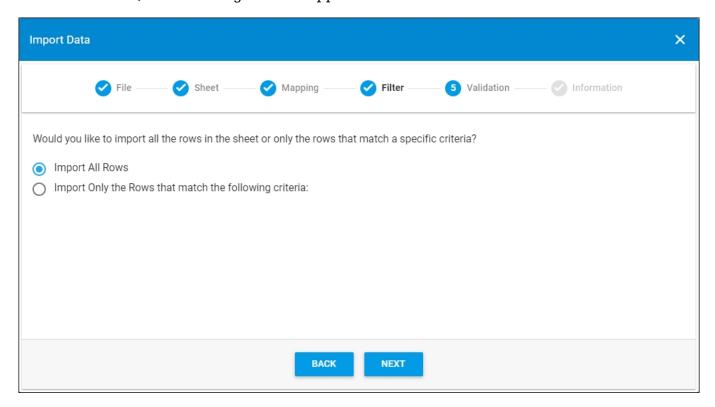
- 4. Select the sheet you want from the dropdown list in case your Excel file contains more than one sheet,
- 5. Click **Next**, the following window appears:



6. Select the column of the sheet that matches each field, you can search for the field you want using the search field, then click **Next**, the following window appears:



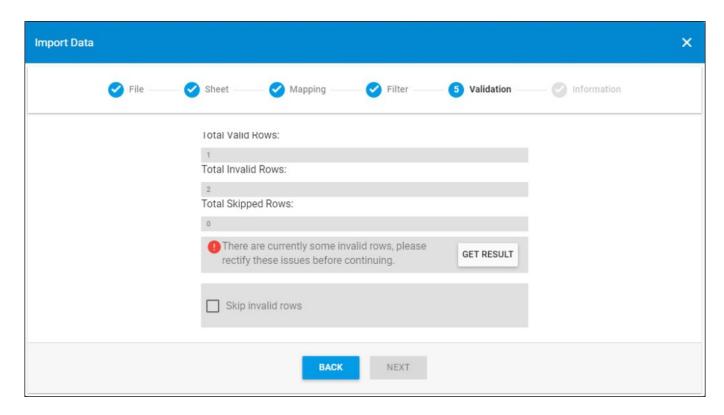
- 7. Click the radio button next to the import method, either all rows or rows that match certain criteria, a validation window appears informing you if records are valid or not, if not, you need to fix the sheet then import the file again,
- 8. Click **Next**, the following window appears:



- 9. Click **Submit**, the progress is displayed,
- 10. Wait until the job is finished, then refresh the page, the imported values are listed.

## **Notes:**

- If changes are not reflected on the page, refresh the browser by pressing F5.
- If any of the records are invalid, you can skip them by clicking the checkbox next to *Skip invalid rows* as shown in the below example:



The Next button is activated, and you can import the valid rows.